


AVAYA


Avaya Aura Core Components Customized Training TOC

1. Introduction to Avaya Core Components

- Overview of Avaya Core Components
- Understanding the Avaya Aura architecture
- Introduction to Avaya Aura Communication Manager

2. Avaya Aura Communication Manager

- Understanding the features and functionality of Communication Manager
- Configuring and administering Communication Manager
- Understanding the Communication Manager call processing model

3. Avaya Aura Session Manager

- Understanding the features and functionality of Session Manager
- Configuring and administering Session Manager
- Understanding the Session Manager call routing model

4. Avaya Aura System Manager

- Understanding the features and functionality of System Manager
- Configuring and administering System Manager
- Understanding the System Manager user interface and navigation

5. Avaya Aura Messaging

- Understanding the features and functionality of Avaya Aura Messaging
- Configuring and administering Avaya Aura Messaging
- Understanding the integration between Avaya Aura Messaging and other Avaya Aura components

6. Avaya Aura Application Enablement Services

- Understanding the features and functionality of Application Enablement Services
- Configuring and administering Application Enablement Services
- Understanding the Application Enablement Services APIs and SDKs

7. Avaya Aura Media Server

- Understanding the features and functionality of Avaya Aura Media Server
- Configuring and administering Avaya Aura Media Server
- Understanding the role of Avaya Aura Media Server in Avaya Aura architecture

8. Avaya Aura Conferencing



- Understanding the features and functionality of Avaya Aura Conferencing
- Configuring and administering Avaya Aura Conferencing
- Understanding the integration between Avaya Aura Conferencing and other Avaya Aura components

9. Avaya Aura System Platform

- Understanding the features and functionality of Avaya Aura System Platform
- Configuring and administering Avaya Aura System Platform
- Understanding the role of Avaya Aura System Platform in Avaya Aura architecture

10. Avaya Aura Virtualization

- Understanding the features and functionality of Avaya Aura Virtualization
- Configuring and administering Avaya Aura Virtualization
- Understanding the benefits of Avaya Aura Virtualization in Avaya Aura architecture

11. Avaya Aura Maintenance and Troubleshooting

- Understanding Avaya Aura maintenance and troubleshooting
- Troubleshooting techniques for Avaya Aura components
- Best practices for Avaya Aura maintenance and troubleshooting

Note: The content covered in the Avaya Core Components training may be updated from time to time, so it's important to check the official Avaya website for the latest information on training content and certification requirements.

